

HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
100023	CITRUS MEMORIAL HOSPITAL	502 HIGHLAND BLVD
100049	HIGHLANDS REGIONAL MEDICAL CENTER	3600 S HIGHLANDS AVE
100062	MUNROE REGIONAL MEDICAL CENTER	1500 SW FIRST AVE
100212	OCALA REGIONAL MEDICAL CENTER	1431 SW FIRST AVE

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Address 2	Address 3	City	State
		INVERNESS	FL
		SEBRING	FL
		OCALA	FL
		OCALA	FL

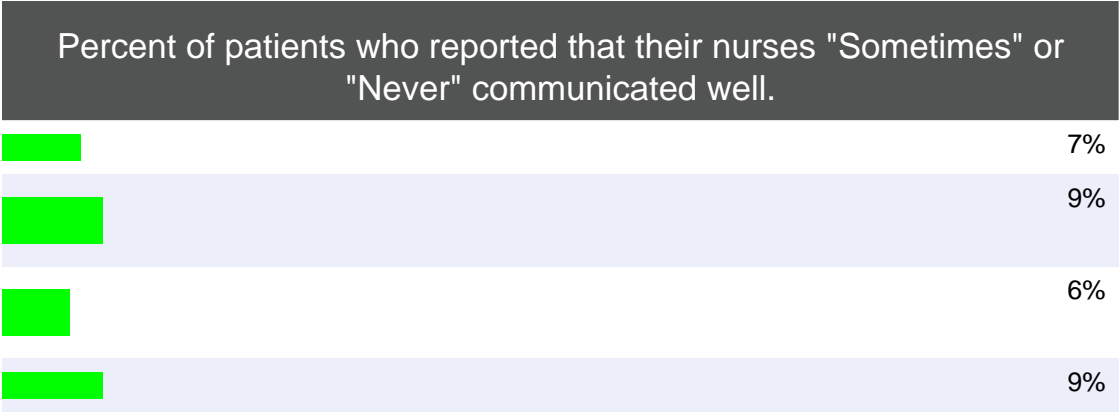
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ZIP Code	County Name	Phone Number
34452	CITRUS	3527261551
33870	HIGHLANDS	8633856101
34474	MARION	3523517200
34478	MARION	3524011000

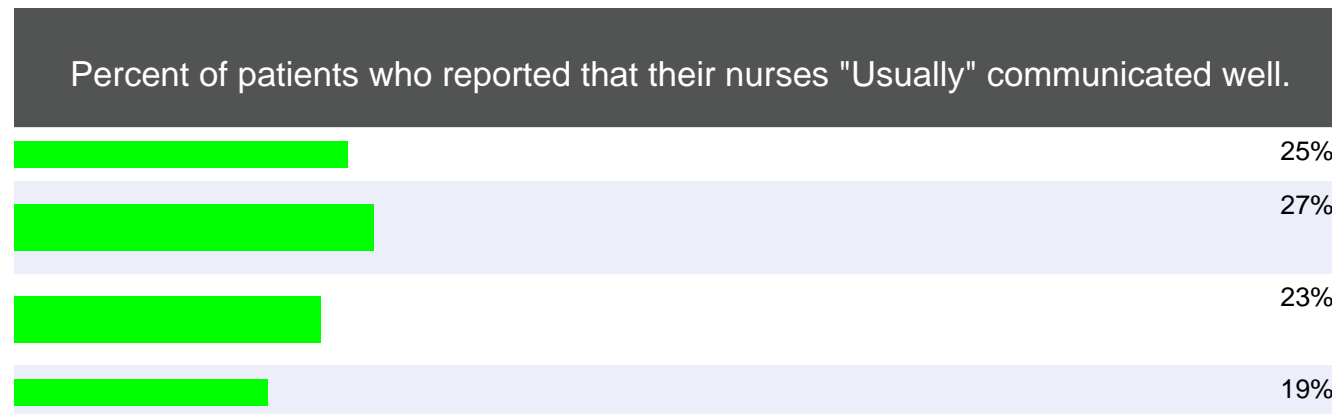
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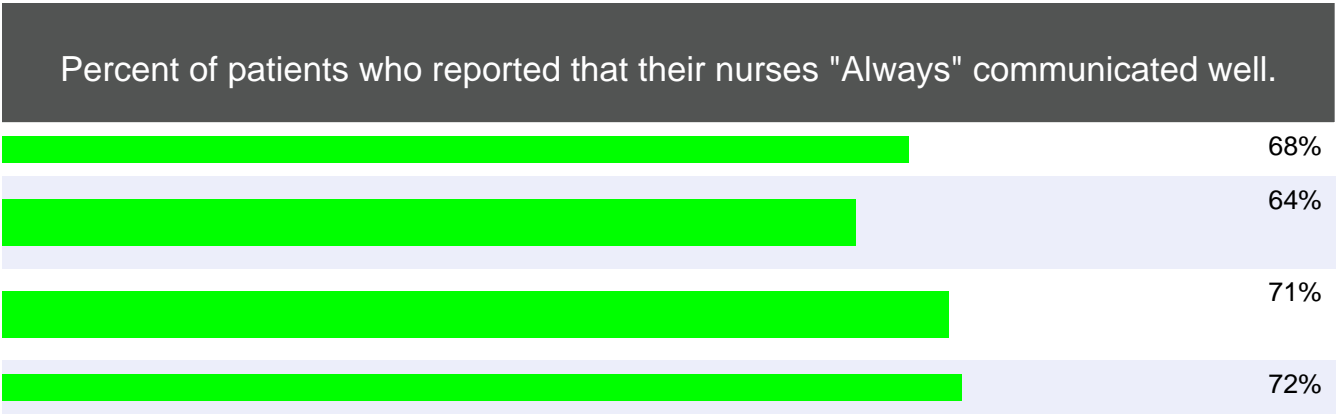
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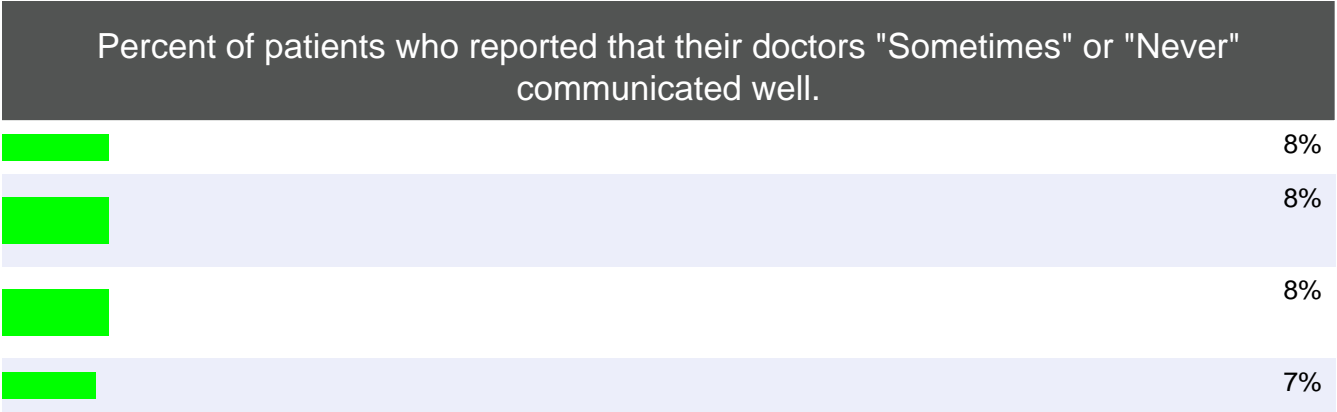
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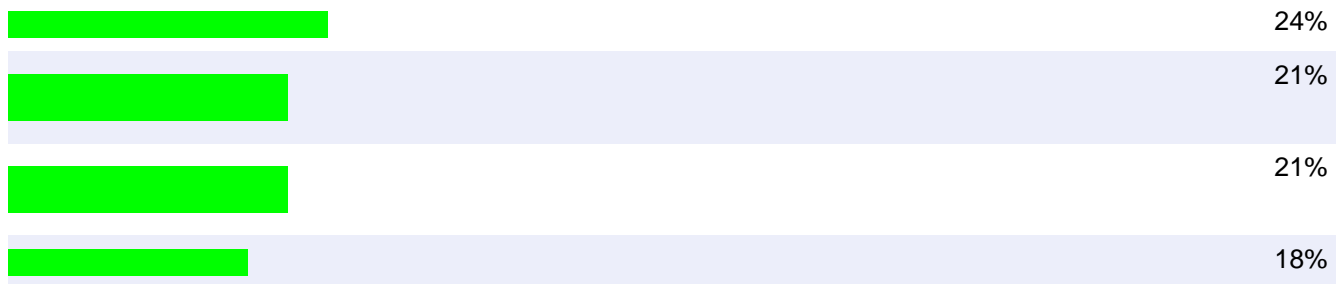
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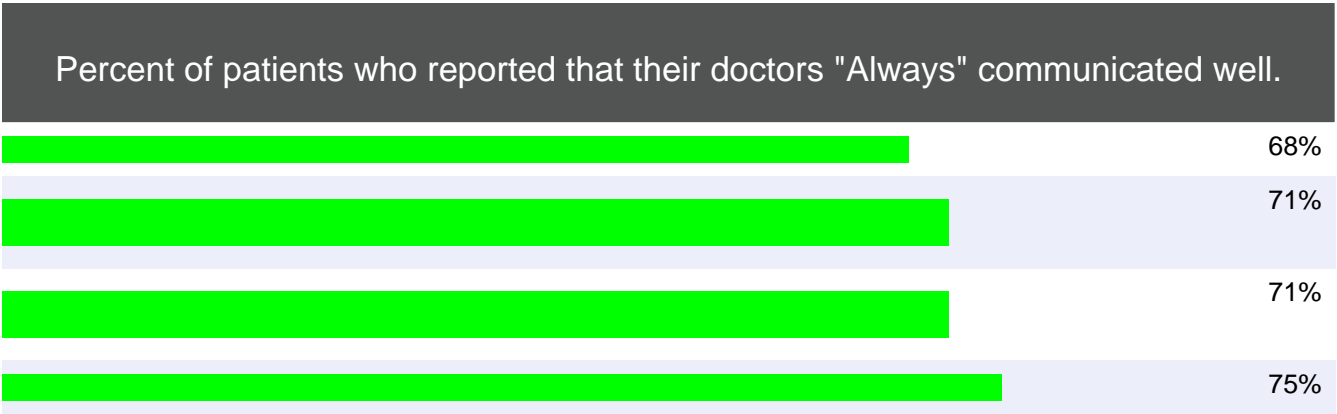
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Percent of patients who reported that their doctors "Usually" communicated well.



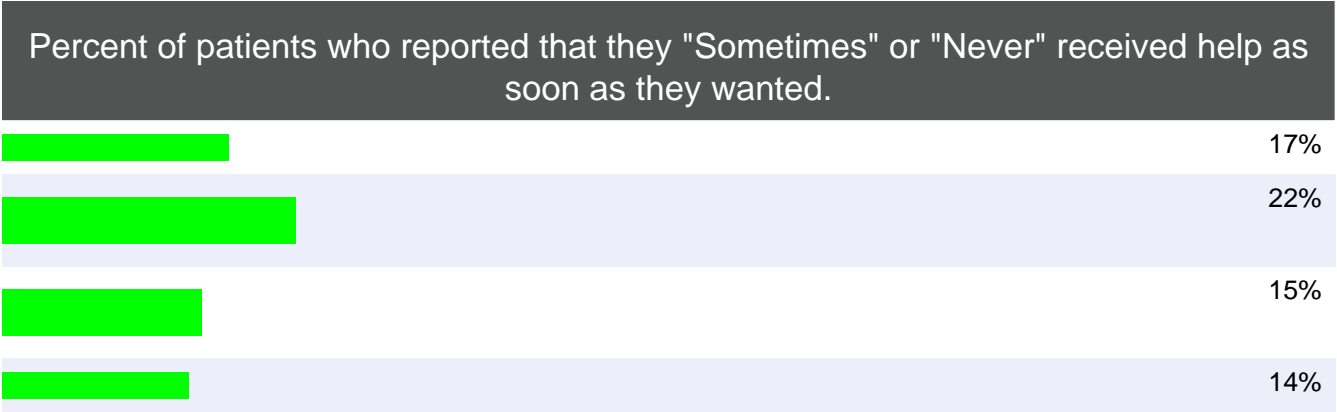
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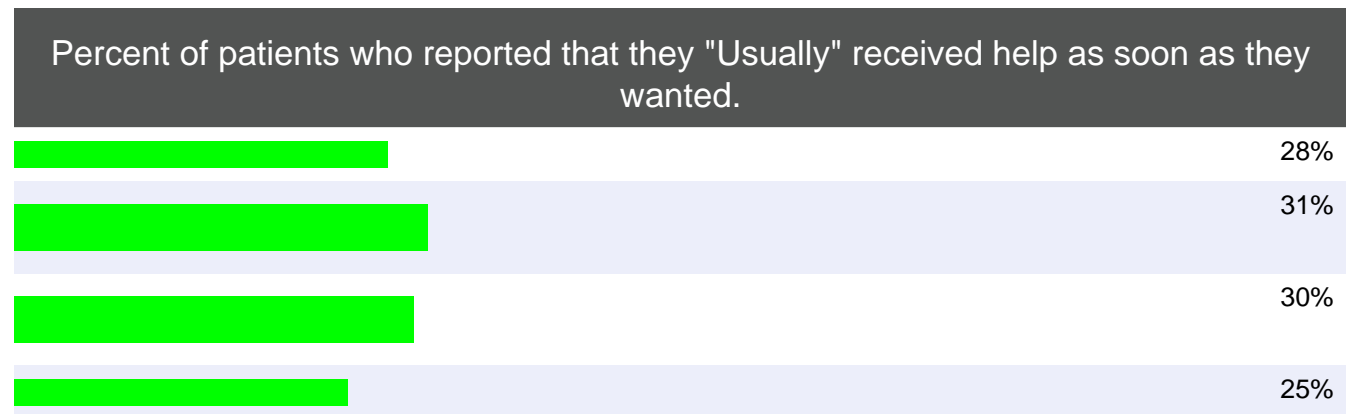
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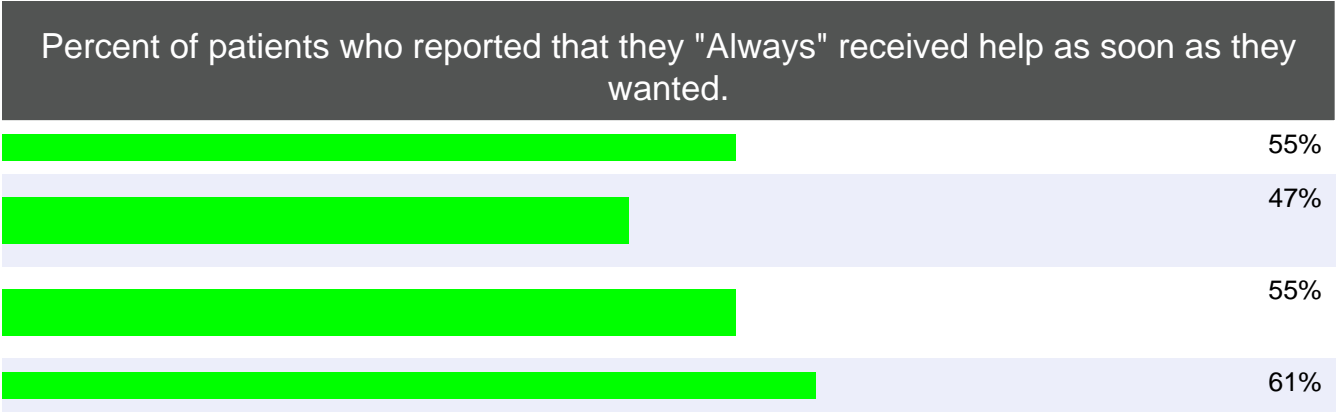
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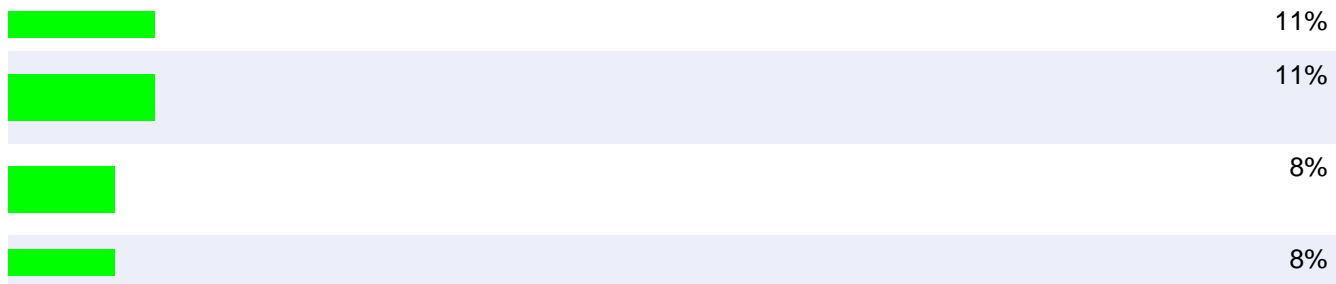
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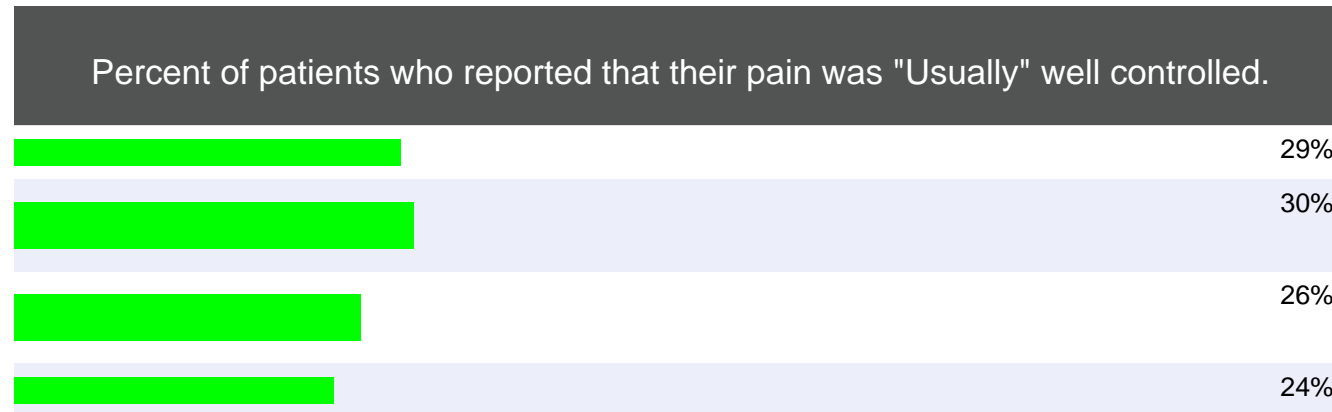
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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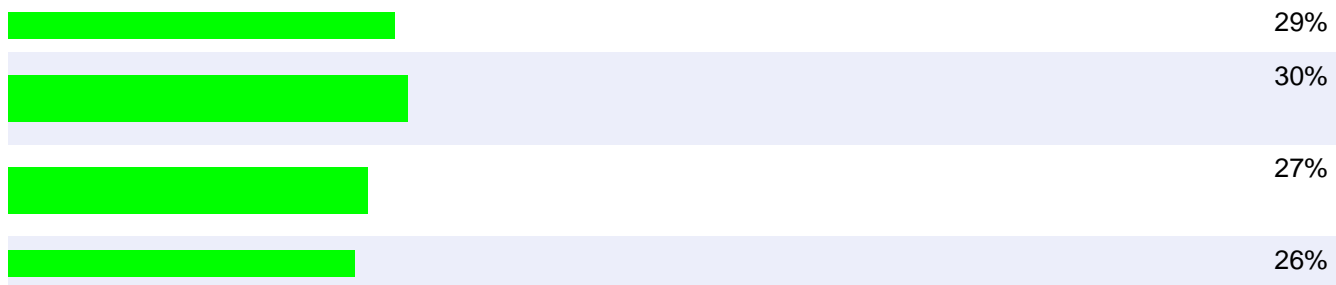
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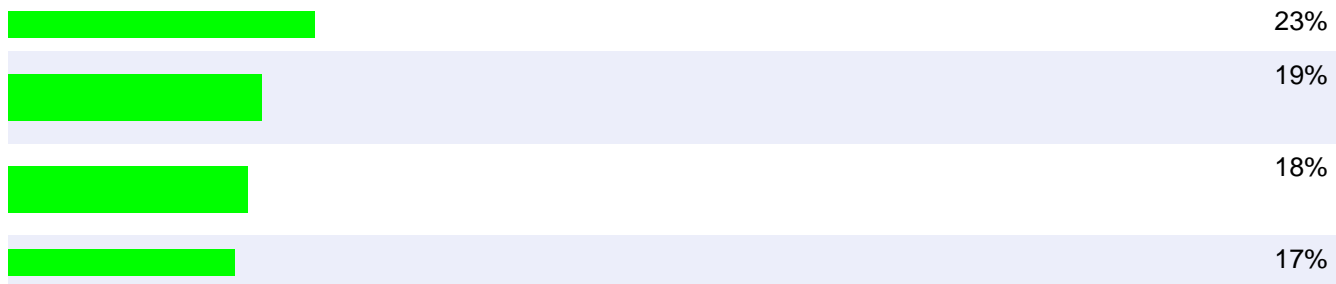
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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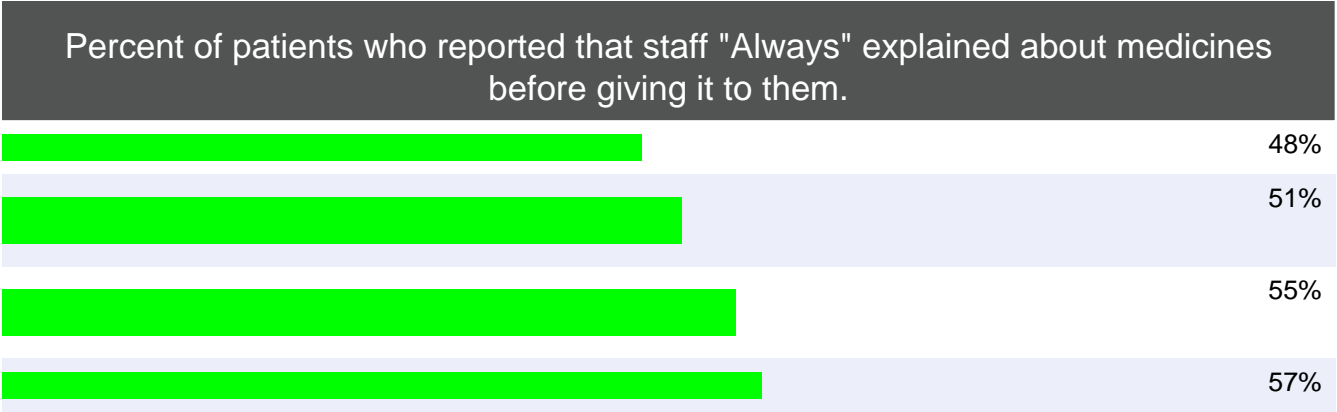
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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



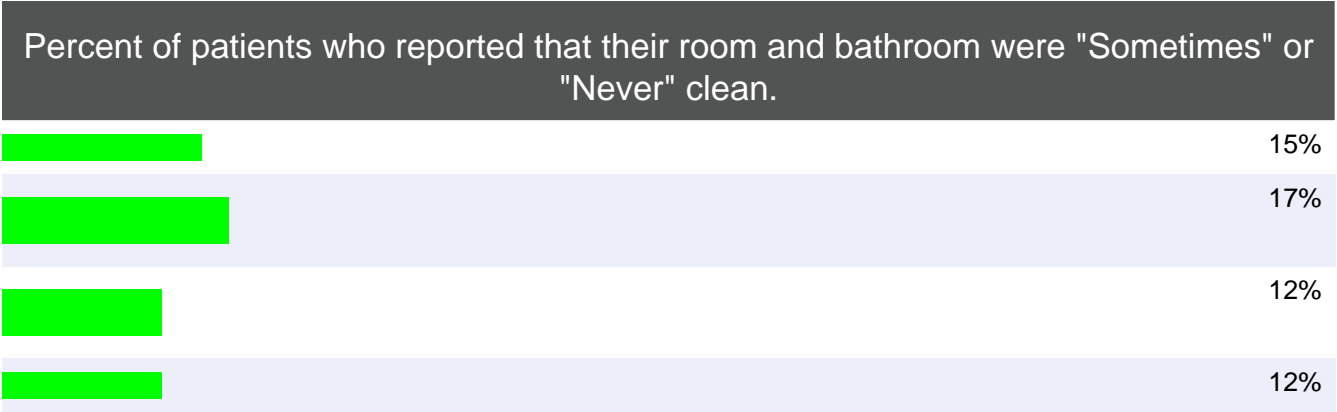
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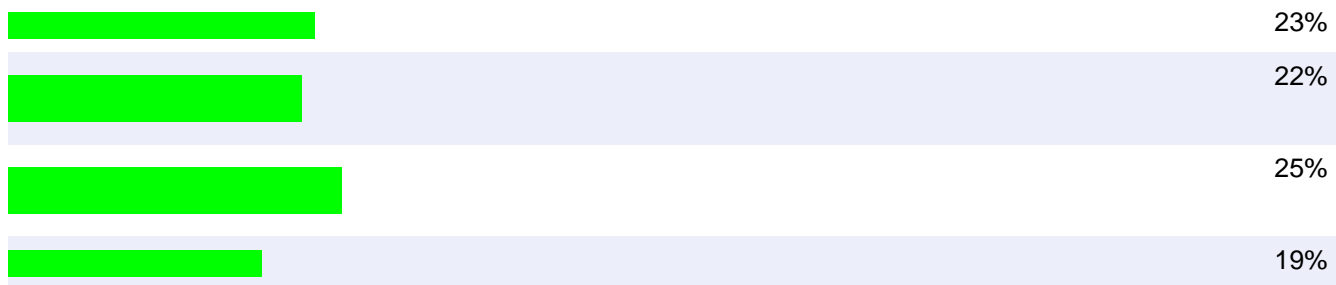
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Percent of patients who reported that their room and bathroom were "Usually" clean.



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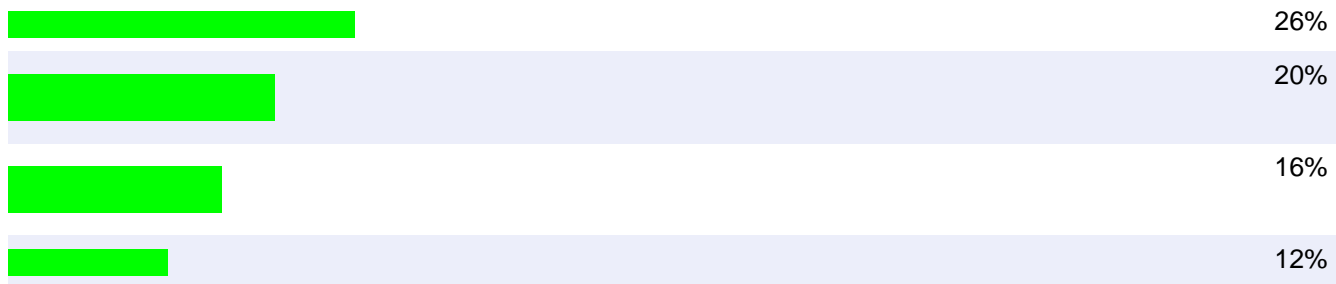
Percent of patients who reported that their room and bathroom were "Always" clean.



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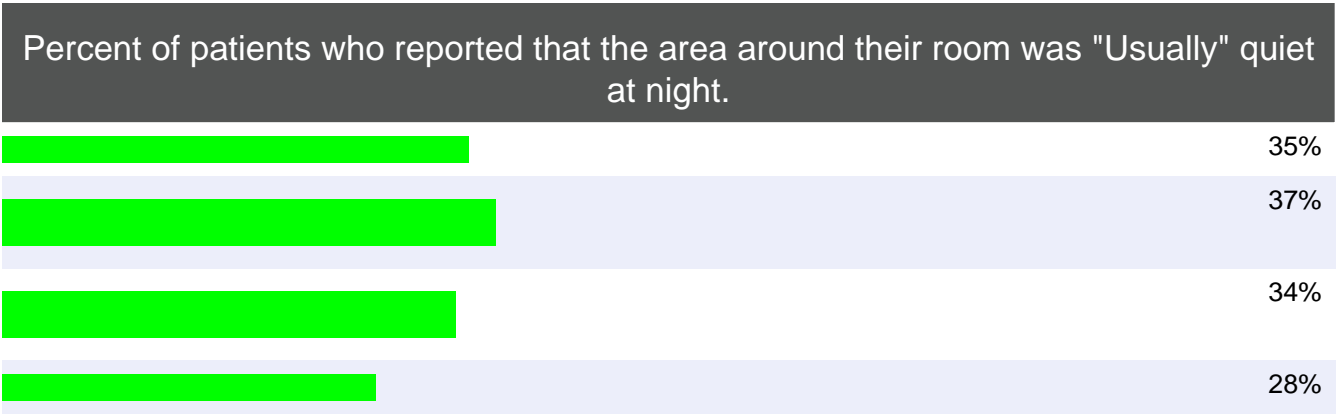
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Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



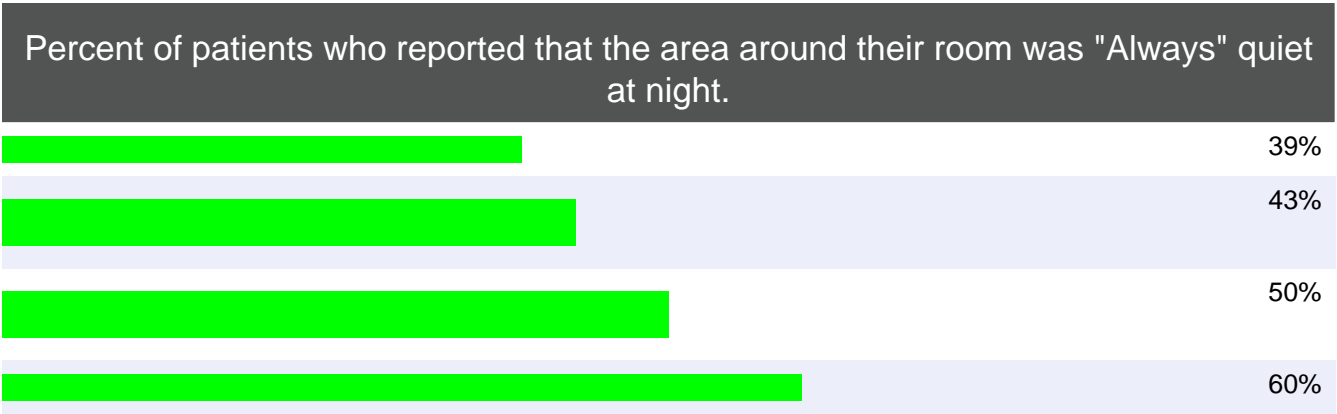
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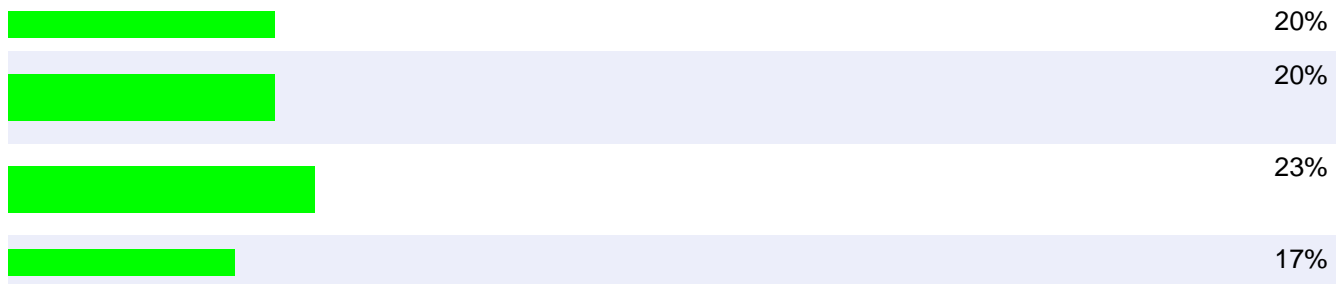
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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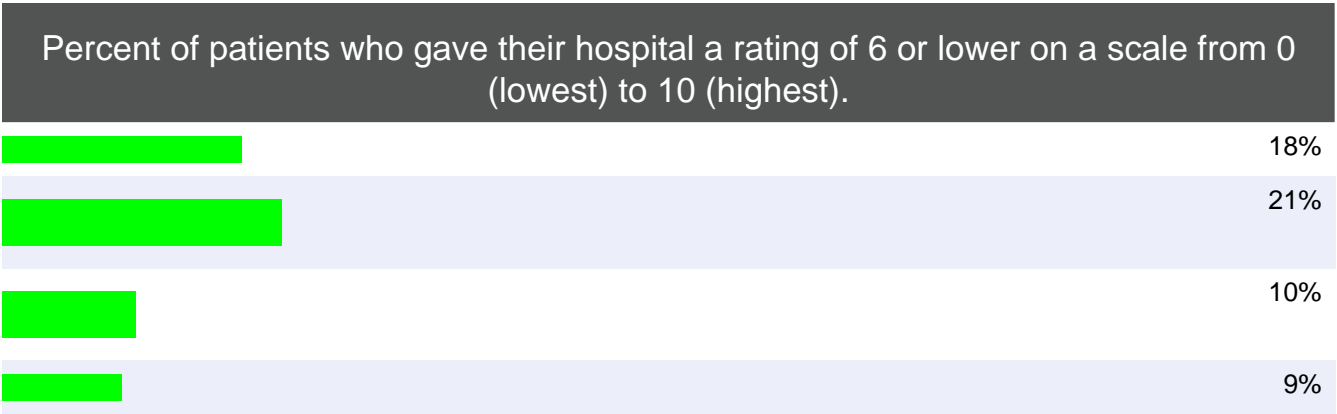
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Percent of patients who reported that they were not given information about what to do during their recovery at home.



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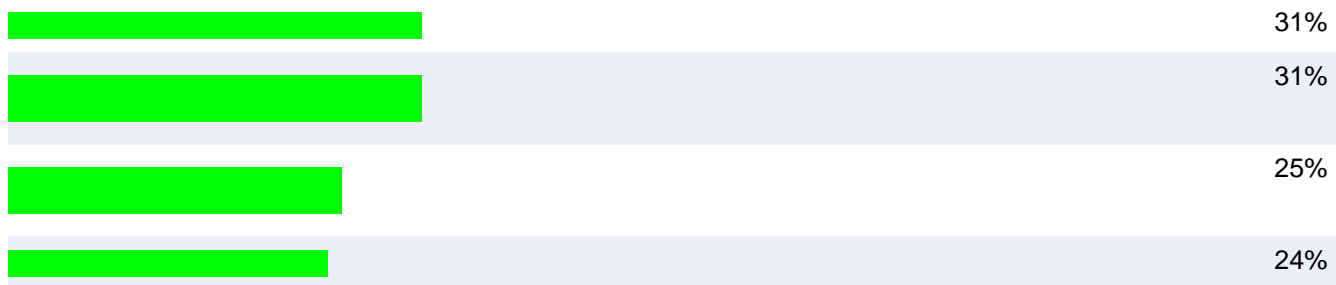
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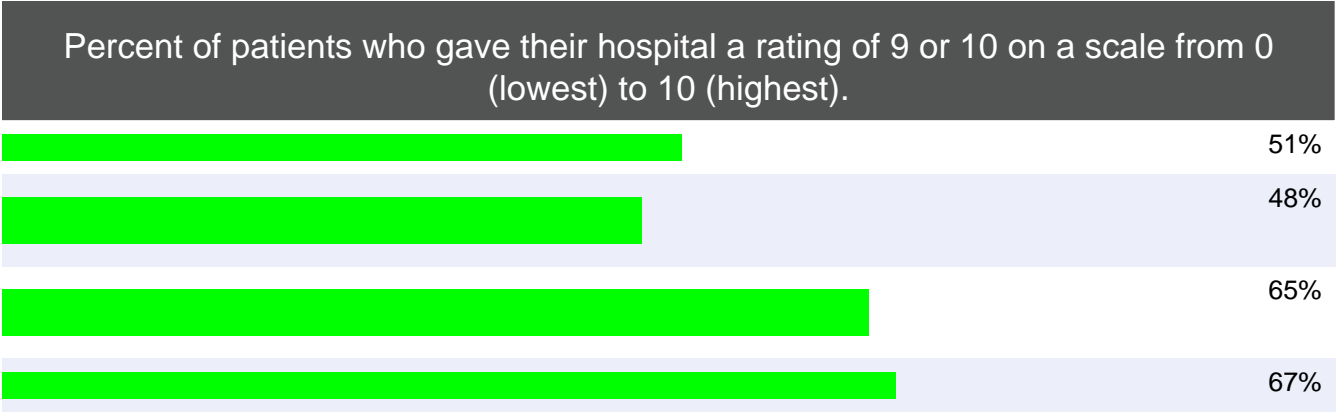
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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



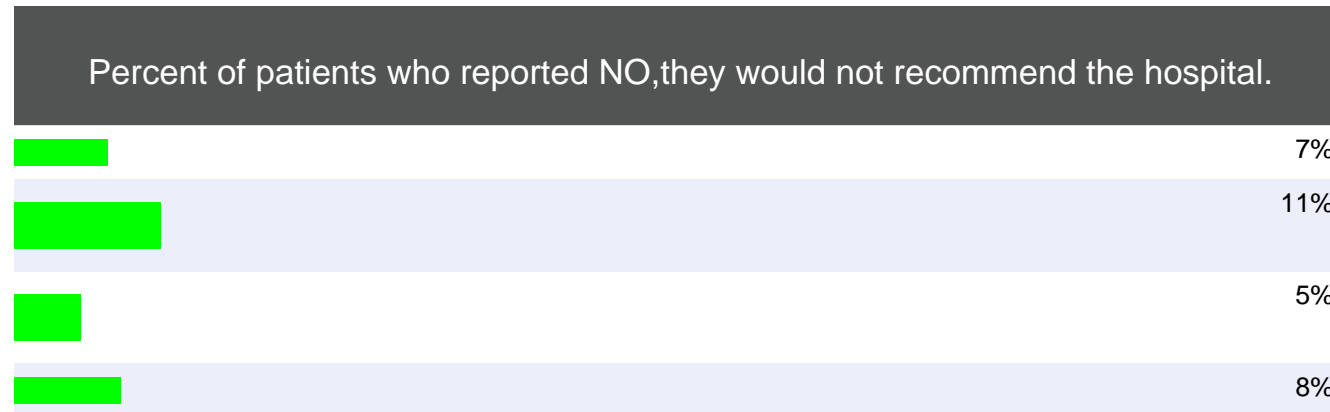
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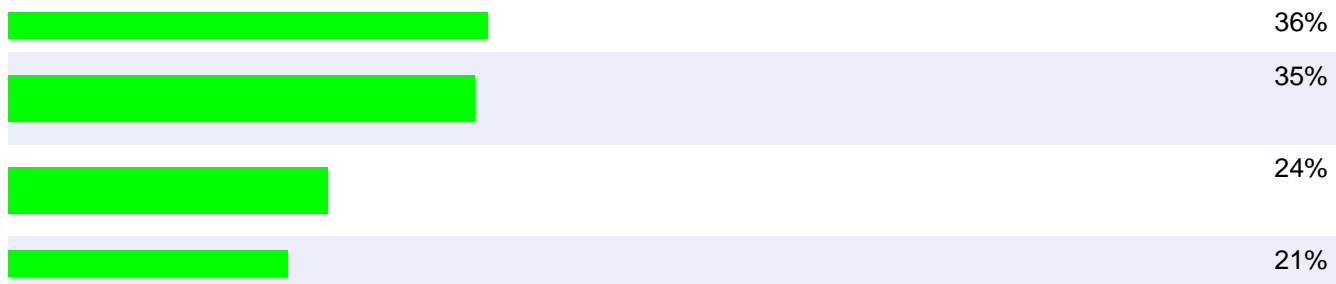
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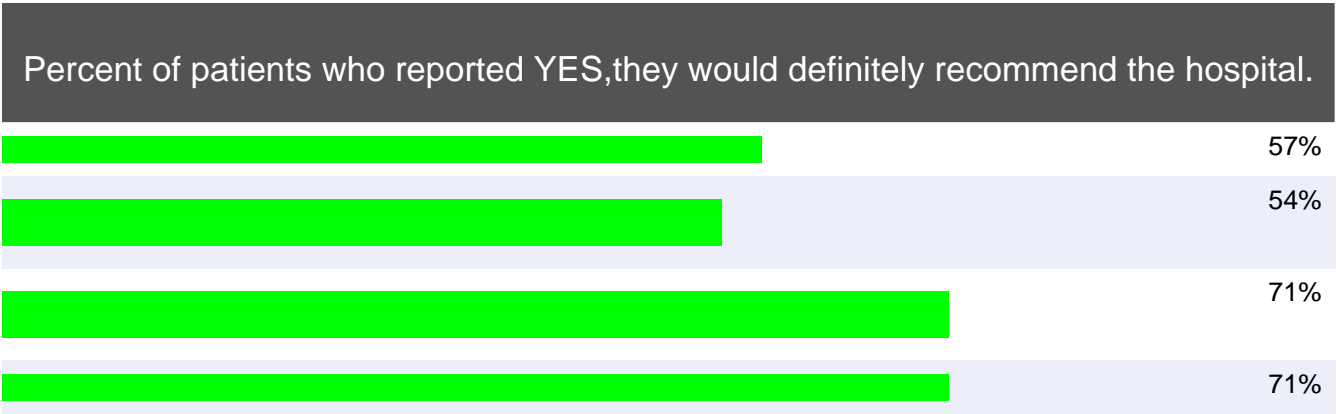
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Percent of patients who reported YES,they would probably recommend the hospital.



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Number of Completed Surveys

300 or more





300 or more

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
 43%	
 33%	
 37%	
 32%	